

WARRANTY INFORMATION

Multi - Crop Thresher ('the Product' - Serial No: SMC/MCT/ASH/SXXXXXX)

SAYeTECH Company Limited ('the Company') wishes to thank you for your interest in our products and services.

This Limited Warranty applies to this Product (Serial No: SMC/MCT/ASH/SXXXXXX) purchased from the Company and is governed by the laws of Ghana.

Limited Product Warranty

The Company warrants to the original purchaser that the Product it manufactures and assembles shall be free of defects in materials and workmanship under normal applications, use and service conditions for a period of 6 months (180 days) from the date of delivery.

What Does this Limited Warranty Cover?

This Limited Warranty covers any defects in material and workmanship that affect the Product's function in a way that makes it inoperable, given that the machine is used in accordance with the prescribed operation and maintenance use as spelt out in the User Manual during the warranty period. During this period, the Company will, at its option, repair or replace at no charge the Product or part(s) of the Product that proves defective because of a manufacturing defect.

How Long Does the Coverage Last?

The warranty period for the Product purchased from the Company is 6 months (180 days) from the date of delivery. A repaired or replaced Product assumes the remaining Warranty of the original Product or 6 months from the date of replacement or repair, whichever provides a longer coverage.

What Will We Do to Correct Problems?

The Company will repair the Product at no charge using either new or refurbished replacement part(s). At its sole option and discretion, the Company may replace the Product.

What Does the Limited Warranty Not Cover?

This Limited Warranty does not cover the following:

1. Repair or replacement of the Product's (Multi-Crop Thresher) engine.
2. Conditions, malfunction or damages not resulting directly from defects in manufacturing (material and workmanship).

3. IoT or embedded systems tampering
4. Expected wear and tear of parts that require replacement after a cycle of use such as belts, bearing and fasteners.
5. Defects caused by neglect or misuse of the machinery by the operator or negligence in Product storage, transportation or handling.
6. Damage or problems that arise from the Product because there was no strict adherence to the operation and maintenance procedure outlined in the User manual.
7. Damage caused by accident, flood, fire, earthquake or other external causes.
8. A Product that has been altered or modified by a person who is not an official representative of the Company.
9. Damage caused by servicing performed by a person who is not an official representative of the Company.

Limitation of Damages and Disclaimer

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, THE COMPANY'S MAXIMUM LIABILITY FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, SHALL BE LIMITED TO THE PURCHASE PRICE OF THE PRODUCT.

THE COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS NOT STATED IN THIS LIMITED WARRANTY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

How Long Will It Take To Repair/Replace Defective Product or Part(s)?

In the event of repair or replacement of the Product(s) or part(s) of the Product, a quick assessment will be done to measure the nature and magnitude of work that needs to be done. The Company assures its customers that, in such events all necessary arrangements will be put in place to get the work done as soon as possible.

What Do You Have To Do?

To claim the benefit provided by this Warranty, the customer must:

1. First, contact the Company to determine the problem.
2. Present a copy of the purchaser's receipt.
3. Demonstrate to the Company's satisfaction that the customer complied at all times with the maintenance and operations procedure as stipulated in the manual.
4. Be ready to go through our troubleshooting, checks and recommendation.

Our contact details are as follows:

*AE-0492-4335, New Ampabame, Ejisu-Konongo Road, Ejisu; Ashanti Region
Ghana, West Africa.*

Telephone: +233 (0) 209879370 , +233 (0) 242157512

Email: admin@sayetech.io

Extension of Warranty

Customers are given the option to extend their warranty period beyond the original Period as stated. However, Service rendered by the Company in such event will come at a reasonable charge.

I hereby voluntarily agree to the terms and conditions as set out in this warranty document and by signing indicate my consent:

Signature

Date of Purchase

Customer Name

Product Serial Number